

IMPLEMENTATION OF AGREED EXECUTIVE ACTIONS

The table below refers to the agreed Executive Actions that should have been implemented by February 2005

Report Title	Total Number of Recommendations	Executive Actions Complete	Executive Actions Partially Complete	Executive Actions not implemented
Third Quarterly Capital Expenditure, Resources and Revenue Outturn Review 2002/03	6	2 (Plus 3, no target date)		1 Ref:2/02 (Target date-Aug 2003) Presentation of Revenue & Capital Outturn Response-Information on the first quarter was inaccurate.
Review of the Implementation of Local E-Government within Middlesbrough Council	8	2 (Plus 2, no target date)	2	(1, no target date) Ref: 25/06 (Target Date – unknown) Electronic access to Services Strategy. Response – No information provided. (Plus 1, with target date subsequent to February 2005)
HBS'S Telephone Contact Service	13	(11, no target date)		(2, no target date) Ref:3/11 (Target Date – Unknown) Extended public access time. Response – Difficult to implement and monitor. Ref: 3/12 (Target Date – Unknown) Additional capacity required within the Call Centre. Response – New staff and system allows wider operative base.
Draft Licensing Policy	3	2		(1, no target date) Ref: 04/01/03 (Target Date – Unknown) Review of Licensing Policy when appropriate. Response – No information provided.

